

HANDOUT 1: Case Study—Joe Student

NOTES TO INSTRUCTOR:

- Ask audience to spend a few minutes reading the case study.
- Ask the audience for answers to the questions at the end of the case study. Write answers on a white board or flip chart. (Keep this brief—more in-depth discussion about the case study will follow later in the seminar).
- There are no right or wrong answers to these questions; they are offered only as a discussion-starter for the slides to follow.

TELL AUDIENCE:

• Keep this case study of Joe Student in the back of your mind as we progress through the seminar. We'll be revisiting the situation later.